

achtung!

More than ever, companies and brands must come up with inspiring impulses to attract people to give them their time and attention. These stimuli are what **achtung!** communication agency stands for: Our impulses are the ones that kick things into motion.



Solution at a glance

- 19" Telephony Server with ISDN PRI / E1
- Gigaset DECT Multicell with roaming to cover both floors
- DECT conference phones for free choice of location
- Correct display of customer hotlines
- Virtual fax via e-mail

Leading German PR agency trusts in VoIP

DECT for maximum workplace mobility

Mobility becomes increasingly important for working environments. In many companies, desk phones are being replaced by wireless DECT solutions. Especially for an innovative communication agency, optimal reachability by phone and fast response are vital.

The challenge for **achtung!** in the German city of Hamburg was the seamless coverage of two floors using a DECT system for 140 employees. The Berlin-based company Kutschenreuter Communication led the planning and integration on-site. The core of the solution is a 19" Telephony Server and a Gigaset Pro N720 DECT multicell system. When choosing a system, several factors have been of importance, such as ease of use, scalability and last but not least the design of the phones.

"No matter where our employees are in the office, they can always be called through their extension."

Carsten Langbein, Achtung!, IT administration

Konftel 300W DECT conference phones are connected to the DECT base to flexibly carry out conference calls anywhere in the office. Additionally, two Gigaset DE700 desk phones are used at the reception.

Another feature are custom hotlines for special clients. For calls coming in through these hotlines, the client name and caller IDs are displayed to employees on the phone displays.

"Askozia's Telephony Server and the DECT solution provide optimal connectivity and highest stability - every day."

Nico Kutschenreuter, CEO



Kutschenreuter Communication is a Berlin-based integrator for modern PBX and IP telephony solutions and supervises companies, doctors, lawyers and call centers nationwide. By providing first-class service and high-quality products, daily communication is designed efficiently and professionally.